



JOEY LINGO 4

with Jacqueline

COMMUNICATION GAMES

1. WHAT IS COMMUNICATION?

2. WHY IS COMMUNICATION
IMPORTANT?



THINK AND CONSIDER

- Body language can also be stronger than verbal communication
- Important that we are aware of our body language in order to ensure we are projecting the right message



CLEAR COMMUNICATION

- Communicating **clearly** and **effectively** is not easy
- Everyone can interpret the information you give them very differently
- Very important to ask questions and confirm understanding to ensure the communicated message is not distorted or misinterpreted



COMMUNICATING WITH CHILDREN

- Make eye contact
- Tone of voice
- Be loud and clear
- Be respectful
- Provide wait time
- Ask open-ended questions
- Describe what you see your child doing rather than just saying "Good job"



COMMUNICATING WITH PARENTS

- Be attentive and listen carefully
- Let the parent finish speaking before you talk
- Be aware of their facial expressions, tone of voice and body language. (All clues to how the parent might be feeling!)
- Ask questions and restate what they have said. This helps you understand them and gives them a chance to explain if their meaning was different
- Try to see things from their point of view. Avoid jumping to conclusions



COMMUNICATING WITH PARENTS

- Share on child's accomplishments and strengths
- Provide feedback about child's experiences during the lesson
- Take some time to think about what has been said before responding (Especially helpful when tackling a difficult topic)
- Respond by acknowledging what has been said (e.g., 'I'm glad we talked about this' OR 'That is an important question/concern. Let's make a time to chat')
- Let them know of your rules and policies if any **before** the first lesson
- Always stay professional
- Do not say "I don't know!"





THANK YOU